

**SRU Reference: 158950 – 02/08/2018**

**Complaint detail:**

From: [REDACTED]

Sent: 02 August 2018 11:05

To: Hinchliffe, Keiran

Cc: Brotherton, Barry

Subject: Re: Vine Inn - Firework/Flare Incident

Hello Keiran , Thankyou for your quick reply. The videos are too long to attach. I will try to shorten them. That day was really bad, there was nearly a fight between my neighbours and the drunken Vine customers. Please would you help us, their a young lady badly ill; with cancer just across the road at No1. This is not fair. The Vine Inn had only two staff on all day and evening. There was nobody in the beer garden to watch the out of control lads. A lot of them come in after the England versus Sweden game, just to let the flare bombs off, knowing they would get away with it. This is so dangerous in such a built up area, its a wonder no one got hurt or even worse. They should at least have had security on for that long football day with two matches going on into the evening. I would like to meet up with you, if I may at my house. I could show you the videos first hand.

Regards

[REDACTED]

[REDACTED] M33 [REDACTED]

On 02 August 2018 at 10:25 "Hinchliffe, Keiran" <[REDACTED]> wrote:

Good Morning [REDACTED],

I send this email to you following contact with Cllr Barry Brotherton last week. I understand that you have CCTV footage of an incident at the Premises during the World Cup which involved the use of a firework or flare being let off? A similar complaint has also been shared to Licensing from our Community Safety Team. I have raised this as a complaint ref: 158950 so that an Enforcement Officer can investigate further.

Are you able to share a copy of the CCTV with me electronically via an email link? I could then attach that to the complaint worksheet...

With regards,

Keiran

**Outcome:**

Dear [REDACTED],

Further to your initial complaint in relation to various concerns you had with the licenced premises. I can confirm that GMP's District Licensing Officer (Karen Packer) has visited and had a meeting with the DPS (Designated Premises Supervisor). The complaints that you raised and other complaints

Licensing received were discussed at length. The DPS is willing to work with GMP and Trafford to resolve any issues and to ensure that The Vine does not create any further issues to residents and other businesses. Trafford Licensing will record all complaints made on the premise records, and should future incidents occur we have evidence to proceed with further Enforcement action. If you wish to discuss the nature of the above, please do not hesitate to contact me directly.

Kind regards

Donna

## **SRU Reference: 159502 – 28/08/2018**

### **Complaint Details:**

The Vine Washway Road



To Licensing

Licensing Act 2003 - North

You replied to this message on 29/08/2018 14:03.

Reply Reply All Forward

Wed 22/08/2018 10:40

I'm staying with my daughter on [REDACTED]. She has lodged complaints re behaviour outside the above licensed premises but is an in-patient at Christies at the moment. Last night was a dreadful example! Men swearing, drinking and smoking in the street. They use the BT wiring box as a table/ashtray. Glasses and bottles are left on the street. What was very disturbing was that customers used the parked vehicles to leave. At about 23.00 hours two men were threatening my neighbour as he asked them to keep the noise down. I have brief videos if they would help our case [REDACTED].

Sent from my iPhone

### **Outcome:**

No Further Action due to lack of evidence

## SRU Reference: 192310 – 18/07/2022

### Complaint Details:

From: [REDACTED]  
Sent: 23 June 2022 01:55  
To: Environmental Protection <Environmental.Protection@trafford.gov.uk>; Belfield, Peter <Peter.Belfield@trafford.gov.uk>; Brotherton, Barry <Barry.Brotherton@trafford.gov.uk>; Pollitt, Richard <Richard.Pollitt@trafford.gov.uk>; Alsusa, Sama <Sama.Alsusa@trafford.gov.uk>; Ali, Nasreen <Nasreen.Ali@trafford.gov.uk>; Martin, Alice <Alice.Martin@trafford.gov.uk>; Western, Andrew <Andrew.Western@trafford.gov.uk>; gerrard.lennox@trafford.gov.uk; mike.kane.mp@parliament.uk  
Subject: The Vine Inn. 133, Washway Road, Sale. M33 7UD. Noise Nuisance Daily Sheets and Pictures..

Dear Sir or Madam, please note over the last two months the Vine Inn has been opening all hours of the day and night, which has made my life here unbearable. I have completed the Trafford Council Noise Nuisance Daily sheets, which I have these and the relating pictures attached to this email. Any noise can happen at any hour, this can be night or day, coming from the Vine beer garden or its surrounding areas. This is resulting that I am constantly being woken up overnight. Also in the evenings I cannot hear my television and I cannot open my windows on a sunny day or evening. I have spent around twenty thousand pounds last year to sound proof my house, by having new windows and doors fitted with triple glazing acoustic glass. Please would help me to live a normal life here again. The owners of the Vine Inn, the Craft Union and their staff just do not care for these neighbours. [REDACTED] I33 [REDACTED] Telephone [REDACTED]

## SRU Reference: 192310 – 22/08/2022

The Vine, Sale

[REDACTED] To Licensing

SRUS

Hi

I'd like to make a noise complaint about the Vine in Sale's beer garden. There has been football on tonight and the noise carried to my house which is at the opposite end of Brogden Grove from the pub. There has previously been a residents' petition made about this issue as the yelling and swearing is waking up children and disturbing residents.

Kind Regards

**Outcome:** visited premises and spoke with DPS and brewery rep, strongly advised regarding noise and advising customers to respect neighbours, advised premises will be revisited and inspected over next few weeks

## **SRU Reference: 205980 – 31/12/2023**

### **Complaint detail:**

Drug use in pub



To: Licensing

SRU'S

[Reply](#) [Reply All](#) [Forward](#) [...](#)

Sun 31/12/2023 16:04

To whom it may concern,

I would like to make you aware of an issue anonymously due to the severity of the situation.

The past few months, more and more youths/adults are part taking in drug use (cocaine) at a licensed premises. This happens during Manchester football matches and weekend nights so I have stopped visiting due to the nature of it.

The premises is called The Vine Inn on Washway Road, In Sale.

I appreciate the man who runs the pub relies on custom to pay himself and his team each month, but that does not mean he can allow drug use in his premises.

I was there on Thursday afternoon/evening and watched a group of older men smoking cannabis in the beer garden and others taking cocaine in the mens toilets. These were two separate groups of different ages.

The people working were aware and allowed the behaviour.

I have stopped watching football there now as on match days, I have seen on more than a couple of occasions, drugs being taken openly from a key in front of tv screens.

I would never waste my time to email the council but I think it's got to a point where a young crowd go in every weekend as its accepted that they can conduct illegal activity and it's ok. The only thing that is asked from patrons is not to be rude to staff.

I worry for the reputation and also that someone like myself or my friends could be in harm's way.

Thank you for your time.

**Outcome:** Pending further investigation